

Department of Human Services Performance Indicators - FY2026 Materials		FY24 Actual	FY25 Revised	FY26 Target
Core Mission 1: Olmstead and Services that Promote Community Integration				
Division of Developmental Disabilities				
Average monthly enrollment in federally-matched Supports Program		14,072	15,133	16,274
Consumers moved from institutions to community residential placements in order to comply with Olmstead requirement that services be provided in the least restrictive setting.		13	19	7
Olmstead movements as a percentage of the fiscal year starting census.		1.28%	1.96%	0.76%
Federal Community Care Program revenues earned to offset State costs for community placements.		\$1,170,949,570	\$1,286,764,816	\$1,357,467,331
Division of Mental Health and Addiction Services				
New community placements created to discharge consumers in the State hospitals including those on Conditional Extension Pending Placement (CEPP) status.		140	75	75
New community placements created for individuals diagnosed with mental illness who are at risk of hospitalization or at risk of homelessness.		40	25	25
Clients served in Involuntary Outpatient Commitment program. (a)		1,080	1,150	1,150
Number of Individual prescribed in MOUDs. (a)		12,529	11,362	11,362
Clients served in Opioid Overdose Recovery Program.		8,200	8,000	8,000
Core Mission 2: Services that Promote Economic Independence				
Commission for the Blind and Visually Impaired				
Persons screened for visual problems by the Commission for the Blind and Visually Impaired.		21,705	23,375	24,245
Commission for the Blind and Visually Impaired clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher).		100%	100%	100%
Division of Family Development				
Work First NJ/Temporary Assistance for Needy Families work participation rate (includes school participation rate).		7.70%	7.80%	7.80%
Core Mission 3: Services that Ensure the Safety Net				
Division of Developmental Disabilities				
Developmental center census by end of fiscal year		975	922	881
Division of Family Development				
Percent of current child support orders actually collected		65.8%	66.0%	66.2%
Core Mission 4: Services that Promote the Availability of Health Care				
Division of Aging Services				

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Residents in nursing homes (monthly average)	21,716	22,175	23,067
Healthcare Effectiveness Data & Information Set Performance Measures for NJ FamilyCare Managed Care Populations			
Children receiving immunizations-Combo 3 (replace retired Combo 2 with Combo 3)	61.8%	62.1%	62.4%
Children receiving a blood lead screening test	70.5%	70.8%	71.1%
Children receiving a well visit within the first 15 months of life	54.3%	54.7%	55.0%
Child and adolescent well care visit (NCQA initiated new measure CY2020)	59.8%	60.1%	60.4%
Women receiving timely prenatal care	82.6%	82.9%	83.2%
Women receiving timely postpartum care	80.3%	80.6%	80.9%
Diabetes care - members aged 18-75 with a hemoglobin A1C less than 8%	59.3%	59.6%	59.9%
Body Mass Index documentation - members aged 3-17 with a documented Body Mass Index	83.5%	83.8%	84.1%
Personal Preference Program			
Clients served in NJ Personal Preference Program	27,000	30, 000	34,000
Managed Care Plan Accreditation			
Number of Managed Care Plans Accredited by the National Committee for Quality Assurance (NCQA) with 3.5 or more stars as of June 30 ¹	5	5	5
Customer Satisfaction			
Overall health plan satisfaction rate: Adults	79.4%	79.7%	80.0%
Overall health plan satisfaction rate: Children	85.5%	85.8%	86.1%
Personal doctor satisfaction rate: Adults	83.6%	83.9%	84.2%
Personal doctor satisfaction rate: Children	86.7%	87.0%	87.3%
Eligibility and Enrollment			
Average monthly NJ FamilyCare enrollment	2,100,775	1,838,867	1,875,789
Managed Care enrollment - % of Managed Care eligible FamilyCare participants enrolled in Managed Care	95.7%	94.3%	94.3%
Dual Medicare/NJ FamilyCare enrollees	217,770	201,020	209,317
Enrollment in NJ FamilyCare - Children's Health Insurance Program	261,417	258,400	274,965